

RESIDENT REFERENCE & WHO TO CONTACT GUIDE

Braeloch HOA Community & Town of Cary Municipal Ordinance Quick Reference

TOWN OF CARY (311)

Phone: 311 or (919) 469-4000
Email: 311@carync.gov
Web: carync.gov/311
Hours: Mon–Fri, 7am–7pm

EMERGENCY & UTILITIES

Emergency / Fire / EMS: 911
Gas Leak (Enbridge): (877) 776-2427
Police Non-Emergency: (919) 469-4012
Duke Energy: (800) 419-6356

BRAELOCH HOA

Management: Cedar Management
Portal: cedarmgt.com
Board Email:
braelochboardhoa@gmail.com

1. VEHICLES, PARKING, RVS & AUTOMOTIVE WORK

ISSUE / ACTIVITY	WHO TO CONTACT	REGULATIONS & RULES SUMMARY
RVs, Campers, Trailers & Boats	Braeloch HOA & Town of Cary	HOA Rules: Storing/parking RVs, campers, boat trailers, or utility trailers on driveway or lot is prohibited unless kept in an enclosed garage. Town Code: Street parking of oversized trailers/RVs is prohibited or strictly limited. <i>Ref: Braeloch Covenants Art. VI; Cary Code Ch. 34</i>
Commercial / Work Vehicles	Braeloch HOA / Town of Cary 311	Commercial trucks, large work vans, and equipment trailers cannot be parked overnight on residential driveways/streets per HOA rules. Town code restricts heavy commercial vehicle parking in residential zones. <i>Ref: Braeloch Bylaws/Rules; Cary LDO Sec. 8.1</i>
Automotive Repair & Maintenance	Braeloch HOA / Town of Cary 311	Major automotive disassembly, engine overhauls, or commercial auto repair on residential driveways or yards is strictly prohibited. Minor routine maintenance must occur inside garages/privately. <i>Ref: Braeloch Nuisance Rules; Cary Code Ch. 18</i>
Street Parking & Speeding	Cary Police Non-Emergency	Vehicles blocking driveways, fire hydrants, narrow street clearance, or parked facing flow of traffic. Active speeding or dangerous driving on street. <i>Ref: Cary Traffic Code Ch. 34</i>

2. ANIMALS, NOISE, NUISANCES & HAZARDOUS MATERIALS

ISSUE / ACTIVITY	WHO TO CONTACT	REGULATIONS & RULES SUMMARY
Gas Leaks & Fumes	Enbridge Gas / 911	Suspected Gas Leak: Leave the area immediately and call Enbridge Gas (877-776-2427) or 911 . Do not operate electrical switches, light matches, or start engines nearby. <i>Ref: Emergency Natural Gas Safety</i>
Unleashed Dogs / Animal Control	Town of Cary Animal Control / 311	Leash Law: Dogs must be restrained by a physical leash at all times when off private property. Pet waste must be collected immediately. Contact Police Non-Emergency after-hours. <i>Ref: Cary Code Ch. 6 (Animal Control)</i>
Noise Ordinance Violations	Cary Police Non-Emergency (Active) Braeloch HOA (Chronic)	Unreasonable noise (loud music, late-night construction, continuous barking). Quiet hours are enforced night to early morning. Call Police for real-time response; report chronic violations to HOA. <i>Ref: Cary Code Ch. 14 (Noise Ordinance)</i>
Hazardous Materials & Dumping	Town of Cary Stormwater / 311 (Call 911 for Spills/Threats)	Dumping motor oil, chemicals, paint, or hazardous waste into storm drains, yards, or public streets is illegal. Household hazardous waste should go to Wake County Convenience Centers. <i>Ref: Cary Code Ch. 18 & Stormwater Code</i>
Property Maintenance & Trash	Town of Cary 311 / Braeloch HOA	Grass exceeding 8 inches, accumulated rubbish/junk in yard, abandoned appliances, or leaving trash/recycling roll carts out past scheduled collection days. <i>Ref: Cary Code Ch. 18; Braeloch Covenants</i>

3. PROPERTY ALTERATIONS, INFRASTRUCTURE & UTILITIES

ISSUE / ACTIVITY	WHO TO CONTACT	REGULATIONS & RULES SUMMARY
Architectural Changes / Fences / Sheds	Braeloch ACC / Cedar Mgt	Prior written ACC approval required for fences, exterior paint changes, structural additions, sheds, solar panels, and major landscaping modifications. <i>Ref: Braeloch Covenants Art. V</i>

ISSUE / ACTIVITY	WHO TO CONTACT	REGULATIONS & RULES SUMMARY
Potholes, Sidewalks & Storm Drains	Town of Cary 311	Public street repairs, sunken sidewalks, clogged public storm drains, street sign replacement, and hazardous trees in town right-of-way.
Streetlight Outages	Duke Energy / Cary 311	Report burnt-out streetlights directly to Duke Energy online with the pole number or address, or submit via Cary 311.
Common Area Grounds	Braeloch HOA Management	Maintenance, landscaping, signage, and hazards in Braeloch HOA common areas and community entrances.

This document is a general guide for Braeloch residents summarizing Town of Cary Code of Ordinances and Braeloch HOA Governing Documents. For emergency life safety, always dial 911.